

PERFORMANCE AGREEMENT

Made and entered into by and between:

Noko Isaac Makhura

Municipal Manager of Molemole Local Municipality

On behalf of Molemole Local Municipality

And

Noko Nelson Keetse

("SENIOR MANAGER -

LOCAL ECONOMIC DEVELOPMENT & PLANNING")

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1. PURPOSE OF PERFORMANCE AGREEMENT

The parties agree that the purposes of this agreement are to:

- 1.1 Comply with the provisions of Section 57 (1) (b), (4A), (4B) and (5) of the Systems Act as well as the employment contract entered into between the parties;
- 1.2 Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the budget of the municipality;
- 1.3 Specify accountabilities as set out in a performance plan, plan which forms an annexure to the performance agreement;
- 1.4 Monitor and measure performance against set targeted outputs;
- 1.5 Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 1.6 In the event of outstanding performance, to appropriately reward the employee; and
- 1.7 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

2. COMMENCEMENT AND DURATION

- 2.1 The performance agreement must be entered into for each financial year of the municipality, or part thereof. The performance agreement will be with effect from 01 July 2014 to 30 June 2015
- 2.2 The parties must review the provisions of this Agreement during June each year. The parties will conclude a new performance agreement that replaces the previous agreement at least once a year within one month after the commencement of the new financial year.
- 2.3 The agreement will terminate on the termination of the employee's contract of employment for any reason.
- 2.4 If at any time during the validity of the agreement the work environment alters to the extent that the contents of the agreement are no longer appropriate, the contents must by mutual agreement between the parties, immediately be revised.

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3. PERFORMANCE OBJECTIVES

- 3.1 The performance plan sets out;
- (a) The performance objectives and targets that must be met by the employee; and
- (b) The time frames within which those performance objectives and targets must be met
 - 3.2 The performance objectives and targets reflected in the performance plan are set by the employer in consultation with the employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the municipality, and shall include key objectives; key performance indicators; targets dates and weightings.
 - 3.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
 - 3.4 The employee `s performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the employer's Integrated Development Plan.

4. PERFORMANCE MANAGEMENT SYSTEM

- 4.1 The employee agrees to participate in the performance management system that the employer adopts or introduces for the municipality.
- 4.2 The employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the employer, management and municipal staff to perform to the standards required.
- 4.3 The employer will consult the employee about the specific performance standards that will be included in the performance management system as applicable to the employee.
- 4.4 The employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPAs) (including special projects relevant to the employee's responsibilities) within the local government framework.

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- 4.5 The criteria upon which the performance of the employee must be assessed consist of two components, both of which must be contained in the performance agreement. The employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and Core Competency Requirements (CCRs) respectively. Each area of assessment will be weighted and will contribute a specific part to the total score. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 4.6 The employee's assessment will be based on his or her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee.

Key Performance Areas (KPA's) for Municipal Managers	Weighting
Basic Service Delivery	10%
Municipal Institutional Development and Transformation	10%
Local Economic Development	40%
Municipal Financial Viability and management	10%
Good Governance and Public Participation	30%
Total	100%

- 4.7 In the case of managers directly accountable to the municipal manager, key performance areas related to the functional area of the relevant manager, must be subject to negotiation between the municipal manager and the relevant manager.
- 4.8 The CCRs will make up the other 20% of the employee's assessment score. CCRs that are deemed to be most critical for the employee's specific job should be selected from the list below as agreed to be between the employer and the employee and must be considered with due regard to the proficiency level agreed to:

CORE COMPETE	NCY REQUIREMENTS FOR EMPLOYEES (CCI	₹)
	LEADING COMPETENCIES	Weight
Strategic Direction and Leadership	 Impact and Influence Institutional Performance Management Strategic Planning and Management Organizational Awareness 	20%

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People Management	 Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management 	10%
Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 	20%
Financial Management	 Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	20%
Change Leadership	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 	10%
Governance Leadership	 Policy Formulation Risk and Compliance Management Cooperative Governance 	10%
Core Competencies		<u> </u>
Moral Competence		2%
Planning and Organising		2%
Analysis and innovation		2%
Knowledge and information Management		2%
communication		1%
Results and Quality Focus		1%
Total Percentage		100%

5. EVALUATING PERFORMANCE

- 5.1 The performance plan sets out-
- 5.1.1 the standards and procedures for evaluating the employee's performance; and
- 5.1.2 the intervals for the evaluation of the employee's performance.
- 5.2 Despite the establishment of agreed intervals for evaluation, the employer may, in addition, review the employee's performance at any stage while the contract of employment remains in force.

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- 5.3 Personal growth and development needs identified during any performance review discussion must be documented in a personal development plan as well as the actions agreed to and implementation must take place within set time frames.
- 5.4 The annual performance appraisals must involve:
- 5.4.1 Assessment of the achievement of results as outlined in the performance plan:
 - (i) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - (ii) An indicative rating on the five-point scale should be provided for each KPA
 - (iii) The applicable assessment rating calculator must then e used to add the scores and calculate a final score.

5.5 Assessment of the CCRs

- (i) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (ii) An indicative rating on the five point scale should be provided for each CCR
- (iii) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
- (iv) The applicable assessment rating calculator must then be used to add the scores and calculate a final CCR score.

5.6 Overall Rating

- (i) An overall rating is calculated by using the applicable assessment-rating calculator.

 Such overall rating represents the outcome of the performance appraisals.
- (ii) The assessment of the performance of the employee will be based on the following rating scale for KPA's and CCR's:

	PERFORMANCE APPRAISAL	OF K	PAs AND	CCRs
LEVEL	DESCRIPTION	RA TIN G	ASSES SMENT SCORE	PERFORMANCE BONUS RATIOS
Level 5: Outstanding Performance	Performance far exceeds the standards expected for the job in all areas of the manager. The manager has achieved exceptional results against all performance criteria and indicators specified in the Performance Plan and	5	75-100	Maximum bonus allowed into. Regulations is between 10% and 14% of person's inclusive annual remuneration package. The

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		maintained this in all areas of responsibility throughout the year.			% as determined per Council Resolution is as follows: 75-76%=10% 77-78%=11% 79-80%=12% 81-84%=13% 85-100%=14%
C.	Level 4: Performance significantly above expectations	Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the performance plan and fully achieved all others throughout the year.	4	65-74	Maximum bonus allowed into. Regulations is between 5% and 9% of person's inclusive annual remuneration package. The % as determined per Council Resolution is as follows: 65-66%=5% 67-68%=6% 69-70%=7% 71-72%=8% 73-74%=9%
	Level 3: Fully Effective	Performance fully meets the standard expected for the job in all areas. The manager has achieved effective results against all significant performance criteria and indicators specified in the Performance Plan and may have achieved results significantly above expectations in one or two less significant areas throughout the year.	3	51-64	No bonus
	Level 2: Performance not fully satisfactory	Performance is below the standard required for the job in key areas. The manager has achieved adequate result against many key performance criteria and indicators specified in the Performance Plan but did not fully achieve adequate results against others during the course of the year. Improvement in these areas is necessary to bring performance up to the standard expected.	2	31-50	No bonus
-	Level 1: Unacceptabl e Performance	Performance does not meet the standard required for the job. The manager has not met one or more fundamental requirements and/or is achieving results that are well below the performance criteria and indicators in a number of significant areas of responsibility. The manager has failed to demonstrate the commitment or ability to bring performance up to the	1	Less than 30	No bonus

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level expected despite efforts to		
encourage improvement		

- 5.7 For purpose of evaluating the annual performance of the municipal manager, an evaluation panel constituted of the following persons must be established -
- 5.7.1.1 Executive Mayor or Mayor
- 5.7.1.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 5.7.1.3 Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council
- 5.7.1.4 Mayor and/or municipal manager from another municipality; and
- 5.7.1.5 Member of a ward committee as nominated by the Executive Mayor or Mayor
- 5.8 For purpose of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established -
- (i) Municipal Manager;
- (ii) Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- Member of the mayoral or executive committee or in respect of a plenary type (iii) municipality, another member of council
- Municipal manager from another municipality (iv)
- 5.9 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

6. Schedule for performance reviews

6.1 The performance of the employee in relation to his or her performance agreement must be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

1st Quarter

: July -September 2014

2nd Quarter

: October-December 2014

3rd Quarter

: January - March 2015

4th Quarter

: April - June 2015

6.2 The employer must keep a record of the mid-year review and annual assessment meetings.

6.3 Performance feedback must be based on the employer's assessment of the employee's performance.

6.4 The employer will be entitled to review and make reasonable changes to the provisions of the performance plan from time to time for operational reasons on agreement between both parties.

6.5 The employer may amend the provisions of the performance plan whenever the performance management system is adopted, implemented or amended as the case may be on agreement between both parties.

7. Developmental Requirements

A personal development plan (PDP) for addressing developmental gaps must form part of the performance agreement.

8. Obligations of the Employer

The employer must -

- 8.1 Create an enabling environment to facilitate effective performance by the employee;
- 8.2 Provide access to skills development and capacity building opportunities;
- 8.3 Work collaboratively with the employee to solve problems and generate solutions to common problems that may impact on the performance of the employee;
- 8.4 On the request of the employee delegate such powers reasonably required by the employee to enable him or her to meet the performance objectives and targets established in terms of the agreement; and

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8.5 Make available to the employee such resources as the employee may reasonably require from time to time to assist him or her to meet the performance objectives and targets established in terms of the agreement

9. Consultation

- 9.1 The employer agrees to consult the employee timeously where the exercising of the power will have amongst other,—
- 9.1.1 a direct effect on the performance of any of the employee's functions;
- 9.1.2 Commit the employee to implement or to give effect to a decision made by the employer; and
- 9.1.3 A substantial financial effect on the employer
- 9.2 The employer agrees to inform the employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in sub-regulation (1) as soon as is practicable to enable the employee to take any necessary action without delay.

10. Management of evaluation outcomes

- 10.1 The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 10.2 A performance bonus ranging from 5% to 14% of the all-inclusive remuneration package may be paid to an employee in recognition of outstanding performance. In determining the performance bonus the relevant percentage is based on an overall rating, calculated by using the applicable assessment rating calculator; provided that
- (a) a score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and
- (b) a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
 - 10.3 In the case of unacceptable performance, the employer shall
- (a) Provide systematic remedial or developmental support to assist the employee to improve his or her performance; and

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(b) After appropriate performance counselling and having provided the necessary guidance and/or support and reasonable time for improvement in performance, and performance does not improve, the employer may consider steps to terminate the contract of employment of the employee on grounds of unfitness or incapacity to carry out his or her duties.

11. Disputes Resolution

- 11.1 Any disputes about the nature of the employee's performance agreement whether it relates to key responsibilities, priorities, methods of assessment and/or salary increment in the agreement, must be mediated by –
- 11.2 In the case of the Municipal Manager, the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC; and
- 11.3 In the case of managers directly accountable to the municipal manager, the executive mayor or mayor within thirty days (30) of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties?
- 11.4 Any disputes about the outcome of the employee's performance evaluation must be mediated by-
- 11.4.1 In the case of the municipal manager, the MEC for local government in the province within thirty days (30) of receipt of a formal dispute from the employee, or any other person designated by the MEC; and
- 11.4.2 In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4), within thirty (30) days of receipt of a formal dispute from the employee; Whose decision shall be final and binding on both parties.

12. General

12.1 The contents of the performance Agreement must be available to the public by the employer in accordance with the Municipal Finance Management Act, 2003 and section 46 of the Act

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- 12.2 Nothing in this Agreement diminishes the obligations, duties or accountabilities of the employee in terms of his or her employment contract, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 12.3 The performance assessment results of the municipal manager must be submitted to the MEC responsible for local government in the relevant province as well as the National Minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

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Signed at	day of	040)	2014

AS WITNESSES:

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AS WITNESSES:

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Municipal Manager of

Molemole Local Municipality

PERFORMANCE PLAN

DEPARTMENT: LOCAL ECONOMIC DEVELOPMENT AND PLANNING

Key Pel	formance /	Key Performance Area (KPA) 1:		Spatial Rationale	nale						
Outcome 9:	ie 9:			Responsive,	Accountable, Efi	fective and Effici	Responsive, Accountable, Effective and Efficient Local Government System	nent System			
Outputs				. Ac	tions supportive	of the human se	Actions supportive of the human settlement outcome implement a differentiated annoach to minipinal final	Actions supportive of the human settlement outcome Implement a differentiated annual formulation formulation of the human and support to municipal formulations and support to the home of the human and support to the home of the human and support to the human and support	400000		
Strateg	Strategic objectives	Ş		· To	To Promote Orderly	/ Development Ti	hrough Integrated	Orderly Development Through Integrated Spatial Planning And Land Use Management	And Land Use Mai	nagement	
Projec t No.	Priority area (IDP)	Project Name	Key performance indicator	Baseline	2014/15 annual target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Quarter 4 target	2014/15 annual	Means of verification
						SPATIAL PLANNING	NING				
-	Spatial Plannin g	Building control	Percentage of building plans considered for approval	40 building plans received	100% Consideration of building plans received	100% Consideration of building plans received	100% Consideration of building plans received	100% Consideration of building plans received	100% Consideration of building plans received	EV.	Register of building plans received and plan
a	Spatial Plannin 9	Assessment of land use applications	Percentage of applications tabled to the Land Use Committee for consideration	8 land developme nt applications received	100% Consideration of land development applications	applications tabled to the Land Use Committee for	100% of applications tabled to the Land Use Committee for	100% of applications tabled to the Land Use Committee for	100% of applications tabled to the Land Use Committee for	Ē	Approval form Register of applications lodged, reports from the land use
					lodged	LOCAL ECONOMIC DEVELOPMENT	VELOPMENT	Consideration	consideration		
က	Local Econom ic Develop ment	Street Trading Facilities	Percentage of Street Trading Facilities constructed	Unplanned and unregulated street trading activities	100% of Street Trading Facilities constructed	Compile Specification and advertisement of bid	Appointment of service provider	Construction and hand over	No target	500,000	Specification report, proof of advert, appointment letter and occupation certificate
4	Local Econom ic Develop ment	Youth in Agriculture	Number of unemployed graduates trained	5 unemploye d graduate trained	8 Unemployed graduates Training in various farms	Sign Revise Service Level Agreement with farmers and appointment of project	Development of progress report on Training of 8 graduates in various farms	Development of progress report on Training of 8 graduates in various farms	Development of progress report on Training of 8 graduates in various farms	400 00.00	Training reports

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ı					Means of verification		Reports	Draft documents, Invitations and attendance
				/ation.	2014/15 annual	budget	<u> </u>	Ē
	1			elopment and innov	Quarter 4 target		1 Final 2015/16 Approved IDP/Budget	2 strategic planning sessions
		System	To a contract of the contract	s institutional deve	Quarter 3 target		1st 2015/16 IDP/Budget Draft	2 strategic planning sessions
O	elopment	Responsive, Accountable, Effective and Efficient Local Government System	Actions supportive of the human settlement outcome Implement a differentiated approach to municipal financing relaming and support	support to municipal units through continuous institutional development and innovation.	Quarter 2 target	NT PLANNING	Analysis phase	1 strategic planning sessions
	Municipal Transformation and Organizational Development	ctive and Efficient I	the human settlement outcome	to municipal units	Quarter 1 target	INTEGRATED DEVELOPMENT PLANNING	IDP/Budget Framework	1 strategic planning sessions
	insformation and (Accountable, Effe	ortive of the huma	nistrative support	2014/15 annual target	INTEGRA	1 IDP/Budget reviewed	6 strategic planning sessions coordinated.
	Municipal Tra	Responsive,	Actions supportive of Implement a differentia	Ensure administrative	Baseline		2013/14 IDP/Budget	4 strategic planning sessions held
	6:				Key performance indicator		Number of IDP/Budget reviewed.	Number of strategic planning sessions coordinated.
İ	Key Performance Area (KPA) 6:			ves	Project Name		Review of IDP/Budg et	Strategic Planning Sessions
	erformanc	Outcome 9:	uts:		Priority area (IDP)		Strategy and Plannin g	Strategy and Plannin g
	Key I	Ontc	Outputs:	Strat	Proj ect No.		လ	9

ANNEXURE B: PERSONAL DEVELOPMENT PLAN

PERIOD: 01 JULY 2014 - 30 JUNE 2015

Support person			
Work opportunity to practice skills or development	area		
Suggested time frames			
Suggested mode of delivery			
Suggested training and/or development activity			
Outcomes expected (measurable indicators)			
Skills/Performan ce Gap (in order of priority)			